

GOTSPORT TEAM APP

PARENT GUIDE

Your hub for team communication, schedules, attendance, messaging, and club updates.



Viewing Your Child's Teams and Navigating the App

Step 1: Log In to the Team App

Mobile App

1. Download **GotSport Team App** from the Apple App Store or Google Play Store.
2. Open the app.
3. Log in using the same email address and password used when registering your player.

Desktop Version

1. Visit: <https://teamapp.gotsport.com>
2. Log in using your GotSport credentials.

Step 2: View Your Child's Teams

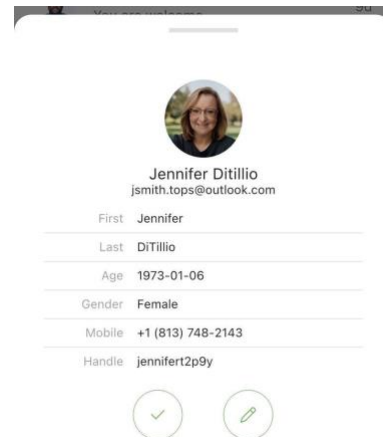
1. Select the team you would like to view.
2. To switch between teams, simply open the menu again and select another team.
3. **Important:** If you have multiple children, all teams connected to your family account should appear in this menu.
4. If you do not see a player or team, please contact the club so we can verify that your family members are correctly linked in GotSport.



Verify Your Phone Number

To ensure you receive important notifications from your club, please confirm that your phone number is correct.

1. Tap the **three-line menu icon** in the upper-right corner.
2. Select any team.
3. Click Profile
4. Review your information.
5. Confirm that your mobile phone number is listed correctly.
6. If your phone number is missing or incorrect, please update it in your GotSport account or contact the club for assistance.



Why is this important?

Coaches and club staff may send important updates through the Team App. If your phone number is not correct, you may miss:

- ï Schedule changes
- ï Practice cancellations
- ï Field closures
- ï Game updates
- ï Club announcements
- ï Emergency communications

We are asking all families to review and confirm their phone number before the season begins.

Understanding the Navigation Bar



News



Schedule



Contacts



Messages

At the bottom of the app, you will find four main sections:

News

The News section is where you'll find:

- ï Club announcements
- ï Team updates
- ï Important reminders
- ï Event information
- ï Shared photos and content

We recommend checking this section regularly.

Schedule

The Schedule section allows you to:

- ï View practices
- ï View games
- ï See event details
- ï Access field locations
- ï Receive schedule updates

Tap on any event to view additional information.

Contacts

The Contacts section helps you connect with:

- ï Coaches
- ï Team Managers
- ï Club Staff
- ï Other team members (as permitted)

This makes it easy to find contact information when needed.

Messages

The Messages section is where team communication takes place.

You can:

- ï Receive messages from coaches and staff
- ï Participate in team chats
- ï Receive important schedule changes
- ï Stay connected with your team

A red notification dot indicates that you have unread messages.

Additional Features

Club Folders

From the menu, select **Club Folders** to access documents and resources shared by your club.

Family

Select **Family** from the menu to view family members connected to your account and review your contact information.

Settings

Use the Settings section to manage:

- ï Notification preferences
- ï App settings
- ï Account preferences

Turn On Notifications

To avoid missing important information:

1. Open your phone's Settings.
2. Find the GotSport Team App.
3. Enable notifications.

4. Return to the app and confirm notifications are enabled within Settings.

Video on how to Update Notifications:

<https://support.gotsport.com/gotsport-team-app-notifications>

Need Help?

If you are having issues with the GotSport Team App, cannot see your player's team, or need assistance with your account, please contact:

<https://home.gotsport.com/support-ticket>

We are happy to help and want to make sure you stay connected to your player's team and club communications.